



Making Dreams Reality!

February 4, 2019

Dear Valued Member,

Your CanDo Credit Card will be converted to an Impact Credit Card the weekend of February 23rd and 24th.

- Your current balance, credit limit, and interest rate will automatically transfer to your new card.
- Your new Impact Credit Card will be mailed to you on February 14th.
 - You will need to activate your new card by calling the number on the activation sticker. You will need to call from your home phone number of use the last four digits of the primary cardholder's social security number.
 - You will receive a new PIN in a separate mailer. You can call the number in the mailer to change your PIN.
 - Contact the credit union if you do not receive your new Impact Credit Card by Friday, February 22nd.
- Continue to use your CanDo Credit Card through Sunday, February 24th.
- Begin using your new Impact Credit Card and destroy your CanDo Credit Card on Monday, February 25th.
 - Transactions attempted with the CanDo Credit Card on or after Monday, February 25th will be declined
- Please update recurring transaction type merchants and bill pay accounts with new credit card information
- eZCard users will be able to view past statements under the new Impact account
- Enhancements included with your Impact Credit Card
 - Scorecard Rewards
 - Earn points for every qualifying net dollar spent
 - Redeem your points for merchandise, travel, or experience rewards
 - Access your rewards and learn more about Scorecard Rewards after the conversion:
 - through eZCard or,
 - by visiting www.scorecardrewards.com and creating an account

Sincerely,

Impact Credit Union Member Service

www.impactcu.org



CLYDE

1455 W McPherson Hwy
Clyde, OH 43410
419.547.7781

FINDLAY NORTH

11814 Allen Twp Rd 100
Findlay, OH 45840
419.423.3764

FINDLAY EAST

14901 State Rte 12
Findlay, OH 45840
419.427.0061

FREMONT

1466 Oak Harbor Rd
Fremont, OH 43420
419.355.9631

TIFFIN

435 W Market St
Tiffin, OH 44883
419.443.1500

WALBRIDGE

113 S Main St
Walbridge, OH 43465
419.666.3113